US Privacy laws - What to look out for in 2024

A comprehensive overview of recent and upcoming changes





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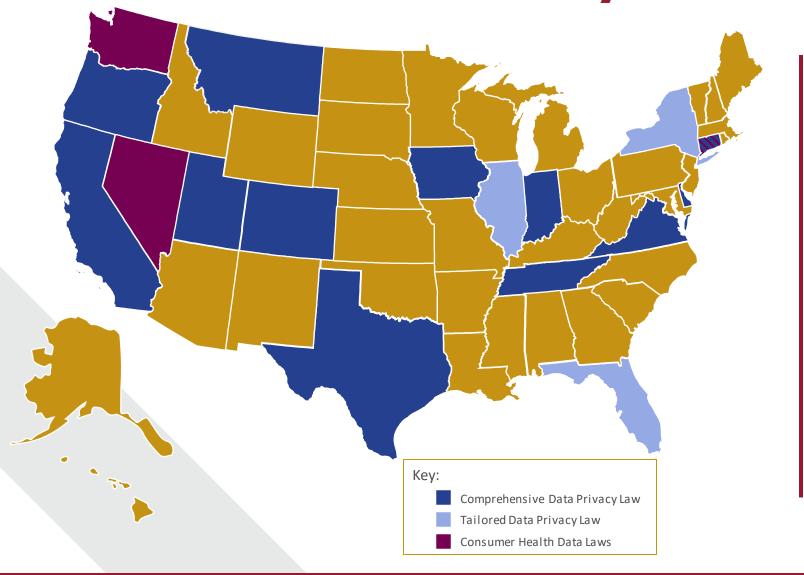
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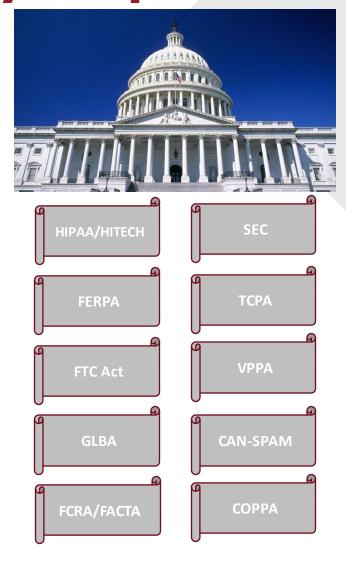


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United States Privacy & Security Snapshot







Trends in U.S. State Privacy Laws

Rapidly Evolving Legal Space





Key Updates at US Federal Level





General Trends in US Privacy and Security Law



FTC Updating COPPA Rules



Website Accessibility



VPPA Claims



Global Opt-Out Requirements



Data Broker Regulations



Timeline/Status of CPRA Regulation Enforcement



CPRA Regulations § 7301(b): As part of the Agency's decision to pursue investigations of possible or alleged violations of the CCPA, the Agency may consider all facts it determines to be relevant, including the amount of time between the effective date of the statutory or regulatory requirement(s) and the possible or alleged violation(s) of those requirements, and good-faith efforts to comply with those requirements.

Key Impacts of CPRA Amendment/Regulations Obligations and Considerations for Businesses

Data Minimization (Collection & Retention)

Service Provider/ Contractor/ Third Party Agreements

Global Privacy Control/ Browser
Opt Out Signals

Audits & Risk Assessments

Transparent Disclosures/
Avoiding Dark Patterns

Automated Decision Making/ Profiling

Key Impacts of CPRA Amendment/Regulations New Consumer Rights/Requirements

Right to Know/Access

Right to Delete

Right to Correct

Right to Limit Use of Sensitive PI

Expansion of Rights to Employees/Job Applicants

Right to Opt Out of Sale

Right to Opt Out of Sharing

Opt-In for Minor Data Sharing

Rights Regarding Automated Decision Making

Creation of Privacy Protection Agency

CCPA/CPRA Action Items for Businesses



Update Data Mapping/Data Flows, including for:

Sensitive Personal Information Employee/Job Applicant Data

Data Selling/Sharing







Update/Implement Service Provider & Contractor Agreements



Implement Consumer Request Response Mechanisms

Website Links
Browser Signal Opt-Outs



Monitor New Regulations on Risk Assessments and Automated Decision Making

Public CCPA Enforcement Actions

Sephora

\$1.2M

+ Injunctive Relief

- Failure to inform consumers that they sold data (including via Google Analytics)
- Failure to have service provider agreements in place for data disclosure
- Failure to honor opt-outs via Global Privacy Control

Door Dash

\$375,000 + Injunctive Relief

- Failure to inform consumers that they sold data (including via marketing cooperatives)
- Failure to Post "Do Not Sell My Personal Information" Link or provide opt-out methods
- Failure to identify the third-party entities with whom information was shared (CalOPPA)

Role of DPOs & Operationalizing Privacy Laws

PERSPECTIVE

Establish, maintain, improve privacy capabilities to reduce risk:

- Data Subjects (customers, employees, etc.)
- The Company (fines, reputation)
- Partners or Customers (contractual obligations)

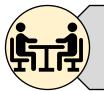
KEYS TO SUCCESS



Strategy: The Rationalized Approach



Governance: Policy, Program Management



Partnerships: Collaborate Cross-Functionally



Empower: Educate, Cultivate Privacy Culture



Global privacy representation services and automated data protection solutions

Q&A and Outlook

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